

2026 SGA TRAINING SUBSCRIPTION ONBOARDING

Everything you need to hit the
ground running January 1, 2026



SGA Training Subscription Participants

Boardwalk Pipelines

Berkshire Pipelines

CenterPoint Energy

CGS Energy

Chesapeake Utilities Corporation

City of Ellensburg, WA

City of Monroe, NC

CoServ Gas

CPS Energy

Delta Utilities

Dominion Energy

Enbridge

Energy Transfer

Gas Authority

Hope Gas, Inc.

Santee Cooper

Sevier County Utility District

Southern Star Central Gas Pipeline Inc.

Summit Utilities, Inc.

TECO Peoples Gas

Tenaska Marketing Ventures

Xcel Energy

Washington Gas

Wheeler Basin Natural Gas Co.



Agenda

- Why we shifted to the Training Subscription model
- What's included in your subscription
- How access works (no codes!)
- Conference credits and discounts
- Rollout best practices
- Live demo overview
- Q&A + follow-up resources

Why We Made the Shift

- Supports enterprise-wide learning & workforce development
- Aligned with the industry's need for scalable, modern training
- Members asked for simplicity, predictability, and a single invoice
- Eliminates friction around registration & access

What's Included

- Unlimited Virtual Instructor-Led Training (VILT) (formerly All-Access)
- Unlimited SGA Campus eLearning and certificate programs
- Conference registration credit (\$4,500 applied automatically)
- 15% off all additional conference registrations (automatically applied at registration)
- Access for every employee with an SGA profile

How Access Works Now

- No more coupon codes or manual zero-outs
- Benefits attached directly to your company membership
- Employees log in to MySGA via single sign-on and access is automatic
- VILT registrations added to the cart and will have zero cost
- Campus access activates immediately
 - Subscription members have priority for Content Controller implementation so that learners access Campus certificate programs via your company LMS

Conference Benefits (Cindy)

- \$4,500 credit loaded into your company account Jan 1, 2026
- Automatically applied to the first registrations of the year (unless you instruct us differently)
- 15% discount applied to all additional registrations
- Simplifies budgeting and expands leadership development access

2026 CONFERENCE CALENDAR



						
FEB 2-4	MAR 23-25	APR 7-8	APR 8-10	JUL 22-23	JUL 23-24	OCT 31-NOV 3

<p>TCEPC (TECHNICAL CONFERENCE ON ENVIRONMENTAL PERMITTING & CONSTRUCTION) New Orleans, LA</p> <p>Who Should Attend:</p> <ul style="list-style-type: none"> • Environmental SMEs • Engineers • Attorneys • Operations managers • Regulatory • Government agencies, PHMSA, FERC, etc. <p>General session and 3 concurrent tracks: Air Quality & Compliance, Construction, Environmental Permitting.</p>	<p>SPRING GAS Columbia, SC</p> <p style="background-color: orange; color: white; padding: 2px;">EXHIBIT HALL</p> <p>Who Should Attend:</p> <ul style="list-style-type: none"> • Field technicians • Operations early career to mid level management <p>Featuring a large exhibit hall, multiple concurrent sessions with a focus on safety, operations, leadership, industry updates and hands-on training.</p>	<p>WOMEN'S LEADERSHIP Grapevine, TX (DFW)</p> <p>Who Should Attend:</p> <ul style="list-style-type: none"> • Professionals of all genders who are interested in learning, networking and hearing from successful women in the industry or are interested in being allies. <p>Presentations, panels and keynotes on skill development, empowerment, and the shifting sands of leadership.</p>	<p>MANAGEMENT CONFERENCE Grapevine, TX (DFW)</p> <p>Who Should Attend:</p> <ul style="list-style-type: none"> • Senior management <p>Featuring board, council and section meetings. Presentations, panels and keynotes on skill development, empowerment, and leadership. Topics focus on industry trends:</p> <ul style="list-style-type: none"> • Regulatory • HR / Leadership • Diversity • Commercial • Finance • Asset / Operations 	<p>OPERATIONS CONFERENCE Austin, TX</p> <p>Who Should Attend:</p> <ul style="list-style-type: none"> • Supervisor to director level operations professionals <p>Featuring roundtables, technical presentations and an exhibit hall promoting the safe, reliable, and cost-effective delivery of gas.</p> <ul style="list-style-type: none"> • Operations / Asset • Gas Control • Technology • Safety / Risk • Training 	<p>SAFETY & TRAINING Austin, TX</p> <p>Who Should Attend:</p> <p>Bringing together industry experts to discuss safety and risk management within the natural gas industry. Topics covered include employee protection and worksite safety, safe driving, etc.</p> <ul style="list-style-type: none"> • Safety / Risk • Training 	<p>EXECUTIVE CONFERENCE <i>Invitation Only</i> Sea Island, GA</p> <p>Who Should Attend:</p> <ul style="list-style-type: none"> • Natural Gas operating company c-suite executives and their top leadership teams. <p>Thought leaders, experts and panels explore top-of-mind topics and trends.</p> <ul style="list-style-type: none"> • General sessions • Board meetings • Executive Council meetings • Networking activities
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2026 CONFERENCE CALENDAR



TCEPC (TECHNICAL CONFERENCE ON ENVIRONMENTAL PERMITTING & CONSTRUCTION)
New Orleans, LA

Who Should Attend:

- Environmental SMEs
- Engineers
- Attorneys
- Operations managers
- Regulatory
- Government agencies, PHMSA, FERC, etc.

General session and 3 concurrent tracks: Air Quality & Compliance, Construction, Environmental Permitting.

SPRING GAS
Columbia, SC

EXHIBIT HALL

Who Should Attend:

- Field technicians
- Operations early career to mid level management

Featuring a large exhibit hall, multiple concurrent sessions with a focus on safety, operations, leadership, industry updates and hands-on training.

WOMEN'S LEADERSHIP
Grapevine, TX (DFW)

Who Should Attend:

- Professionals of all genders who are interested in learning, networking and hearing from successful women in the industry or are interested in being allies.

Presentations, panels and keynotes on skill development, empowerment, and the shifting sands of leadership.

MANAGEMENT CONFERENCE
Grapevine, TX (DFW)

Who Should Attend:

- Senior management

Featuring board, council and section meetings. Presentations, panels and keynotes on skill development, empowerment, and leadership.

Topics focus on industry trends:

- Regulatory
- HR / Leadership
- Diversity
- Commercial
- Finance
- Asset / Operations

OPERATIONS CONFERENCE
Austin, TX

Who Should Attend:

- Supervisor to director level operations professionals

Featuring roundtables, technical presentations and an exhibit hall promoting the safe, reliable, and cost-effective delivery of gas.

- Operations / Asset
- Gas Control
- Technology
- Safety / Risk
- Training

SAFETY & TRAINING
Austin, TX

Who Should Attend:

Bringing together industry experts to discuss safety and risk management within the natural gas industry. Topics covered include employee protection and worksite safety, safe driving, etc.

- Safety / Risk
- Training

EXECUTIVE
Invitation Only
Sea Island, GA

Who Should Attend:

- Natural Gas operating company c-suite executives and their top leadership teams.

Thought leaders, experts and panels explore top-of-mind topics and trends.

- General sessions
- Board meetings
- Executive Council meetings
- Networking activities



Included Training

Virtual Instructor Led Training (formerly ALL- ACCESS)

- Live virtual training
- Choose from 20 sessions monthly
- Access recordings anytime
- Ideal for core, regulatory, leadership, operational, and technical topics.
- What Your Teams Gain:
 - Interaction with industry peers
 - Training they can join from anywhere.
 - Minimal interruption to daily responsibilities.
 - Consistent development across multiple locations.
 - Higher participation because access is easier.

CAMPUS ON DEMAND

- Targeted to the technical training audience.
- 24/7 access
- Scalable training - no scheduling constraints
- Self-paced modules
- Consistent content across all locations and roles.
- Structured pathways that support onboarding and advancement.
- Certificates and LinkedIn badges that recognize achievement.

Campus: 13 Certificate + 600 industry classes

Certificate

- DOT Regulatory Compliance
- Introduction to Natural Gas Transmission
- Introduction to the Natural Gas Industry
- Natural Gas Champions
- The Ratemaking Process
- Basic Gas Measurement Technician
- Intermediate Gas Measurement Technician
- Advanced Gas Measurement Technician Certificate Program
- Basic Electronics
- Basic Math
- Basic Meters
- Applied Physics
- Electric Power Fundamentals

Learning Pathway

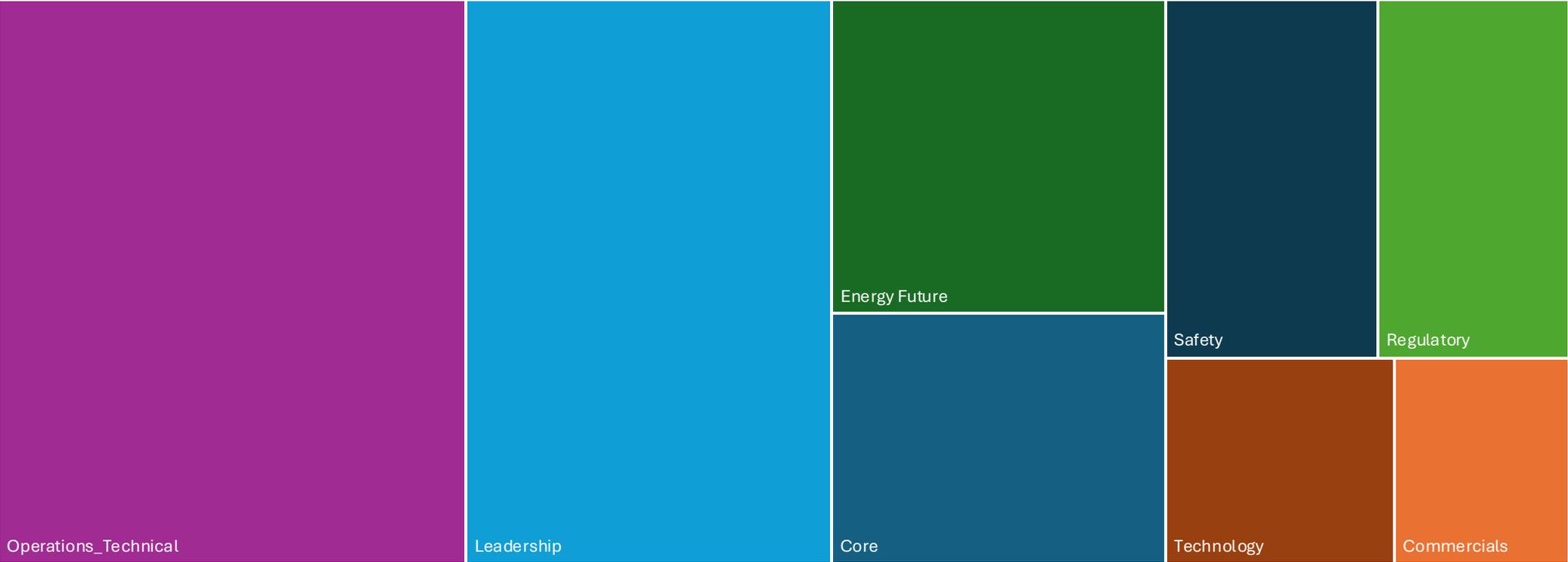
- Natural Gas Communications Pathway
- Natural Gas Entry Level Pathway
- Natural Gas Midstream Pathway
- Natural Gas New Technologies Pathway
- Natural Gas Safety Pathway



Overview of Virtual Instructor Led Training 2025

All-Access Classes by Category

■ Core ■ Commercials ■ Energy Future ■ Leadership ■ Operations_Technical ■ Regulatory ■ Safety ■ Technology



Asset Management	Compression	Control Room Management	Engineering, Design and Construction	Integrity Management & Compliance	Land	Measurement & Communications	Operations, Maintenance, & Emergency Management	Storage		
	Compressor Station Design & Layout	Control Room Management Regulations	Pipeline and Facility Design Standards	Integrity Management Programs	Easement Acquisition and Right-of-Way (ROW) Management	Gas Flow Measurement Fundamentals (AGA, API Standards)	Preventive and Corrective Maintenance Planning	Storage Facility Types and Applications		
	Equipment Selection and Sizing (Engines, Turbines, Compressors)	Controller Roles, Responsibilities, and Training	Materials Selection and Specification Control	Asset Performance & Reliability	Surveying and Mapping of Land Assets	Instrumentation Calibration and Verification	System Monitoring and Performance Tracking	Peak Shaving Operations and Seasonal Planning		
	Preventive and Predictive Maintenance Strategies	Alarm Management and Response Procedures	Surveying, Mapping, and GIS Integration	Inspection & Monitoring Practices	Title Research and Documentation	Data Acquisition and Telemetry Systems (SCADA, RTU, PLC)	Emergency Response and Incident Command Procedures	System reliability		
	Vibration Analysis and Condition Monitoring	Fatigue Risk Management Programs	Construction Management and Quality Assurance	Incident Prevention & Response	Encroachment Monitoring and Resolution	Communication Network Reliability and Redundancy	Operator Qualification and Training (OQ Programs)	Underground storage best practices and risk management		
	Control Systems and Automation Integration	Communications Protocols and Shift Handover Practices	Welding, Coating, and Inspection Procedures	Data Analytics	Environmental and Cultural Resource Compliance	Cybersecurity for Measurement and Control Systems	Asset Lifecycle and Reliability Analysis	Grid Reliability & Energy Storage		
	Performance Testing and Energy Efficiency Optimization	SCADA System Configuration and Reliability	Hydrostatic Testing and Commissioning Protocols	Risk Assessment and Threat Identification	Stakeholder Engagement and Public Relations	Gas Quality Analysis and Chromatography	Work Management and Dispatch Systems	Peak Shaving Operations and Seasonal Planning		
	Environmental and Safety Compliance for Compression Facilities	Incident Detection, Logging, and Escalation	As-Built Documentation and Handover Requirements	Corrosion Control and Monitoring Programs	Land Recordkeeping and Data Systems	Data Validation, Reconciliation, and Reporting	Coordination Between Field and Control Room Operations			
	Compression optimization and emissions reduction	O&M optimization and asset lifecycle management		GIS integration for asset tracking and reliability	Railroad permitting and land-use planning		Well construction and maintenance standards			
	<div style="background-color: #00728f; color: white; padding: 20px; text-align: center; font-weight: bold; font-size: 1.2em;"> Taxonomy aligned with committee structure </div>			Integrity management and compliance programs			Digital twins and predictive maintenance applications			
				Asset safety, reliability, and regulatory compliance						
				Continuous Improvement and Data Integration						
				Anomaly Evaluation and Repair Planning						
							Records Management and Regulatory Audits			

1Q26 Heat Map

CATEGORY × MONTH COVERAGE

Category	January	February	March	Q1 Intent
Operations / Technical	● ● ●	● ● ●	● ● ●	Backbone of the program – consistent, operations-relevant, risk-reducing
Safety & Health	● ●	● ● ●	● ●	Heaviest in Feb to align with compliance & emergency readiness
Regulatory	●	● ●	●	Timed around PSMS, DOT, and emergency management cycles
Industry Foundation (Core)	● ●	●	●	Front-loaded to onboard, align language, and reset fundamentals
Leadership / Professional Dev	●	● ●	● ● ●	Increases as teams shift from readiness → performance
Energy Future	●	●	● ●	Grows through the quarter as credibility is established
Technology / Innovation	●	●	● ●	Intentional ramp-up (AI, analytics, cyber)
Commercial	○	○	●	Targeted, practical, and timed for budget & rate-case prep

Legend
 ● = Strong presence
 ● = Moderate presence
 ● = Light presence
 ○ = Minimal / intentional gap

Pipeline Safety Management System (PSMS): How PSMS Is Rolled Out Across the Year

Q1 – Foundation & Awareness

- What API RP 1173 is and why it matters
- How PSMS applies beyond operations (HR, Legal, IT, Supply Chain, Customer Care)
- Leadership accountability and decision-making expectations
- How PSMS strengthens regulatory compliance

Q2 – Operationalization & Field Execution

- Turning PSMS principles into field-level actions
- Tactical guides and job-relevant quick wins
- Emergency response and Incident Command alignment
- Understanding what changed in the API RP 1173 2nd Edition

Q3 – Technical Depth & Risk Reduction

- Engineering design, maintenance, and procedure discipline
- Management of Change (MOC) done right
- Damage prevention and distribution risk controls
- Reducing risk through better systems, not heroics

Q4 – Continuous Improvement

- Safety assurance, audits, and management review
- Integrating PSMS with enterprise risk and compliance
- Industry lessons learned and evolving best practices

2026 Enhancements

- New learning calendar format
- Expanded certificate programs
- More technical + leadership training pathways
- Strengthened committee-to-learning flywheel

Support That Works For You

- Dedicated & customized service
 - Celesta Miracle, cmiracle@sganaturalgas.org
- Quarterly learning engagement reports
- Employee orientation sessions available
- Resources for internal communication
- New 2026 certificate programs and learning pathways



Best Practices for Rollout

- Appoint internal Training Champion(s) to work with
- Integrate SGA access into new-hire onboarding
- Share employee one-pagers and recommended learning paths
- Promote certificate programs for structured development
- Review quarterly usage reports to strengthen engagement

Live Demo Preview

- Logging into MySGA
- Registering for ILT (show zero-out process)
- Accessing Campus modules & certificates
- Updating your company roster
- Where to find help & support

Follow-Up Materials

- Step-by-step How-To Manual (video) will be posted on the website by January 1, 2026
- Recording of today's session
- 1Q2026 Calendar in PDF format
- SGA Training Brochure
- Learning support contact details
 - Nancy Giere, CLO ngiere@sganaturalgas.org
- **Your company must whitelist sganaturalgas.org**
 - Work with Carlos Atayi: catayi@sganaturalgas.org



Q&A

- We're here to help—ask us anything!
- Primary: Celesta Miracle, Sr. Director Engagement, cmiracle@sganaturalgas.org, phone 304-844-0232
- Reagan Ginther, Director Member Experience and Systems, rginther@sganaturalgas.org, phone 913-952-3113
- Carlos Atayi, Director MIS, catayi@sganaturalgas.org, phone 817-501-8509
- Cindy Anderson, COO Operations, canderson@sganaturalgas.org, phone 469-426-7009
- Nancy Giere, CLO, ngiere@sganaturalgas.org, phone 414-315-9809
- Suzanne Ogle, CEO, sogle@sganaturalgas.org, phone 281-639-9410